



## On-Line Payments and Inquiry

### Pay On-Line

Our software provides: up-to-date water, sewer and garbage account information. Through these secure sites (InvoiceCloud or WaterSmart) customers can: make payments, view billing/payment activity and view service and consumption summaries. Your account number and an active e-mail address are all you need to access your information.

Visit [billingsmtpublicworks.gov](http://billingsmtpublicworks.gov) (Payments & Utility Account Services)

### Pay By Phone (IVR)

Call (406) 657-8315 to use the self-service automated telephone system – you will need your account number, checking account number or Credit/Debit card and the mailing address zip code. IVR is available 24/7, excluding 5PM on Tuesdays through 5PM on Wednesday.

### Pay in Person or at one of the Drop Boxes

Utilities Service Center ..... 2251 Belknap Avenue  
City Hall (Main Floor) ..... N. 27<sup>th</sup> Street & 2<sup>nd</sup> Ave. N.

***Drop Boxes will be collected daily and posted the following business day.***

***All payments must be received in our office before the due date to avoid disruption of service.***

*Customers using their personal bank's pay service should verify the process of how and when the payments are remitted. Payments may take several days to be received and posted to customer accounts.*

### E-bills Available

Paperless billing is now available. To sign up for electronic bills, send an email to [utilities@billingsmt.gov](mailto:utilities@billingsmt.gov) with your account number, name, and email address

Copies of Water/Wastewater Rate Schedules and Regulations are available for your inspection at Utilities Service Center during normal working hours. Rate information is also available by visiting our web site at [billingsmtpublicworks.gov](http://billingsmtpublicworks.gov) (Assessments, Fees & Rates)

### Auto-Pay Available

City of Billings Water utility customers can save time & money by signing up for auto-pay services. Go to [billingsmt.watersmart.com](http://billingsmt.watersmart.com) to register your online account and select automatic payments.

For City of Billings Garbage or Sewer only accounts, please call (406) 657-8315 to request auto-pay services.